

#### **OFB BOARD RESOLUTION NO. 2024-50**

The following resolution was adopted by the Overseas Filipino Bank (OFBank) Board of Directors in a meeting held on December 20, 2024:

Bd. Res. No. 2024-50: OFBank Performance Evaluation System (PES)

Scorecard for 2025

-Approved.

After due deliberation thereon, the Board -

"RESOLVED, that the Bank's Performance Evaluation System (PES) Scorecard for 2025 and its necessary attachments such as the Corporate Operating Budget (COB) for CY 2025, among others, for submission to the Governance Commission for GOCCs (GCG), as attached to the memorandum of the Officer-in-Charge, Jose Aryiel G. Castor, dated December 11, 2024, be, as it is hereby, *approved*."

Corporate Secretary

# PROPOSED 2025 CORPORATE OPERATING BUDGET



**Reaching Filipinos Worldwide** 

## 2025 BUSINESS TARGETS (In P' Million)

#### **STATEMENT OF FINANCIAL CONDITION**

	REVISED 2024	ACTUAL	ESTIMATED	PROPOSED	TARGET
ACCOUNTS	TARGET	ACCOMPLISHMENT (OCT. 2024)	YEAR-END (2024)	TARGET 2025	GROWTH RATE 2025
ASSETS					
Due from Bangko Sentral ng Pilipinas (DDA, ODF, TDF, RRP)	995.37	1,101.78	1,059.78	1,192.78	13%
Due from other banks	80.67	79.52	84.52	88.33	
Available for sale - debt securities (net)	46.63	48.45	48.40	48.40	
Held to Maturity - debt securities (net)	1,515.24	1,514.81	1,514.81	1,568.72	
Investments in IMA	-	108.04		292.16	
Loans - net	1,968.40	1,790.44	1,701.44	1,756.65	
> PRP	1,968.40	1,790.44	1701.44	1,685.73	-1%
> New Loans	C	0	0	70.92	
Bank premises, furniture and equipment - net	151.85	146.75	146.33	145.61	
Other assets - net	174.41	200.27	199.43	222.97	
TOTAL ASSETS	4,932.57	4,990.06	4,991.80	5,315.62	6%
LIABILITIES AND EQUITY					
Liabilities					
Deposit liabilities	3,417.13			3,605.00	
Other liabilities	196.54	185.39	167.71	254.48	
Total Liabilities	3,613.67	3,635.90	3,633.22	3,859.48	6%
Equity					
Common stock	2,680.00	2,680.00	2,680.00	2,680.00	
Retained earnings , beg.	-1,402.16	-1,400.67	-1,400.67	-1,320.17	
Add: Net Income/loss	44.56	73.55	77.98	95.04	_
Retained earnings, end.	-1,357.60			-1,225.13	
Other Comprehensive Income	-3.5	1.28	1.27	1.27	
Total Equity	1,318.90	1,354.16	1,358.58	1,456.14	
TOTAL LIABILITIES AND EQUITY	4,932.57	4,990.06	4,991.80	5,315.62	6%



# 2025 BUSINESS TARGETS (In P' Million)

#### **STATEMENT OF INCOME AND EXPENSE**

ACCOUNTS	RECALIBRATED 2024 TARGET	ACTUAL ACCOMPLISHMENT (OCT. 2024)	ESTIMATED YEAR- END (2024)	PROPOSED TARGET 2025	TARGET GROWTH RATE 2024 vs. 2025
INTEREST INCOME	321.08	223.95	269.74	289.6	7%
Loans	200.08	125.13	150.15	153.20	2%
Due from BSP	50.75	34.34	42.21	50.80	20%
Deposit in other bank	0.19	0.03	0.04	0.02	-50%
Government securities	1.4	1.17	1.40	2.05	46%
HTM (Bonds)	65.97	59.6		75.03	5%
IMA	2.69	3.68	4.42	8.5	92%
OTHER INCOME	19.25	26.02	27.71	24.00	-13%
Fees and commission	17.55	22.59	23.85	24.00	1%
Rental income	1.57	2.63	2.9	-	
Other Income	0.13	0.8	0.96	0	-100%
TOTAL INCOME	340.33	249.97	297.45	313.60	5%
OPERATING EXPENSES					
Variable cost/ expenses	132.07	111.91	135.12	101.56	-25%
Interest on deposits	103.8	86.42	101.52	69.32	-32%
Insurance on deposits	3.65	5.87	7.05	7.75	10%
Documentary stamps	11.31	12.14	14.57	10.81	-26%
GRT	11.45	7.48	9.98	11.48	15%
Provision for credit losses	1.86	0	2.00	2.20	
Manpower costs	12.45	7.25	10.86	15.33	41%
OFB organic - salaries and fringe benefits	7.27	5.25	6.99	9.06	30%
Directors' per diems/ allowances/other expenses	4.23	1.92	3.78	4.17	10%
Seminars and trainings	0.95	0.08	0.09	2.10	2233%



#### **STATEMENT OF INCOME AND EXPENSE**

Other operating expenses	136.4	57.26	70.49	98.37	40%
Mgt. and other prof. fees - BSP/COA	1.91	0.81	0.98	1.08	10%
Mgt. and other prof. fees - Others	38.86	21.66	26.87	29.56	10%
Rent	-	0	0	1.88	0%
Taxes and Licenses - others	3.32	1.78	2.13	2.35	10%
Insurance - others	0.43	-	0	0	
Representation & Entertainment	0.75	0.37	0.49	0.54	10%
Power, Light and Water	2.18	1.60	1.92	2.12	10%
Postage, Telephone, Cables and Telegrams	6.27	3.37	4.05	4.45	10%
Repairs and maintenance	0.09	0.50	0.60	2.66	343%
Security services	2.58	2.13	2.56	3.82	49%
Clerical, janitorial and messengerial	6.65	2.75	3.32	3.65	10%
Information and technology expenses	7.54	12.12	14.54	21.22	46%
Fees and commissions expense	9.24	1.81	2.29	2.52	10%
Fuel and lubricants	0.44	0.12	0.14	0.15	7%
Advertising and publicity	6.5	0.37	1.04	6.61	536%
Litigation	0	0.04	0.06	0.06	0%
Membership fees and dues	0.43	0.25	0.30	0.83	177%
Stationery and supplies	0.52	0.71	0.86	1.02	19%
Travelling Allowance/Expense	5.82	0.58	0.79	0.88	11%
Miscellaneous/ others	0.07	0.03	0.03	0.03	0%
Depreciation and amortization and impairment	41.83	6.26	7.52	12.94	72%
Provision for probable losses - fraud	0.97	-	-	0	
TOTAL OPERATING EXPENSES	280.92	176.42	216.47	215.26	-1%
NET INCOME (LOSS) BEFORE TAX	59.41	73.55	80.98	98.34	21%
LESS: INCOME TAX	14.85	0	3.00	3.30	10%
NET INCOME (LOSS) AFTER TAX	44.56	73.55	77.98	95.04	22%



# 2025 MAJOR PLANS AND PROGRAMS



### **Business Initiatives**

STRATEGIC OBJECTIVES	PLANS AND PROGRAMS	COMMITMENT	BUDGET ASK
Growth in deposit accounts	<ol> <li>Deposit Account Opening Campaign</li> <li>Strategic Partnerships with:         <ul> <li>Key Government Agencies</li> <li>FinTechs, TSPs, NGOs. Schools</li> </ul> </li> <li>Inclusion of Filipinos and other clients overseas</li> <li>Aggressive Marketing Strategy</li> </ol>	Revenue generated PHP 13.05M	PHP 6.61M
Growth in consumer loans	<ol> <li>New Loan Products</li> <li>Strategic Partnerships with:         <ul> <li>a. Key Government Agencies</li> <li>b. FinTechs, TSPs, NGOs. Schools</li> </ul> </li> <li>Aggressive Marketing Strategy</li> </ol>	Revenue generated PHP 3.64M	PHP 5M <sup>1</sup>

<sup>&</sup>lt;sup>1</sup>Budget for system enhancement will be capitalized to be amortized for 5 years



### **Business Initiatives**

STRATEGIC OBJECTIVES	PLANS AND PROGRAMS	COMMITMENT	BUDGET ASK
Product and Services improvements	<ol> <li>YaniRemit: Account-to-Account Remittance Solution</li> <li>Products Enhancements and innovations</li> </ol>	Expected roll-out is mid-Q4 2025 <sup>1</sup>	PHP 5M <sup>2</sup>
Compliance to regulatory agencies	<ol> <li>Organizational Rationalization Framework</li> <li>Upgrading of OFB's Organization Competency</li> </ol>	Increased Competency Level	PHP 2M



<sup>&</sup>lt;sup>1</sup>Revenue for YaniRemit is expected to be realized starting 2026

<sup>&</sup>lt;sup>2</sup>Budget for system enhancement will be capitalized to be amortized for 5 years

## **Business Targets**

ACCOUNTS	2024 TARGET	2024 YTD	2024 FY Estimates	YoY	2025 TARGET normal growth (a)	2025 growth initiatives (b)	Total 2025 TARGET (c = a+b)	2025 STRETCH TARGET
Loans Volume	1,968.40	1,790.44	1,701.44	55.21	1,685.73	70.92 <sup>1</sup>	1,756.65	1,760.20
Deposits	1,567.13	1,700.51	1,715.51	639.49	1,981.96	<i>373.04</i> <sup>2</sup>	2,355.00	2,386.97
PD Loans	216.52	37.87	34.24	1.16	33.88	1.43	35.48	<i>35.55</i> <sup>3</sup>
Net Income	44.56	73.55	77.98	17.06	78.35	16.69	95.04	95.87
LTD Ratio	57.60%	51.89%	49.10%	0.37%	45.17%	19.01%	48.73%	48.40% <sup>4</sup>
CIR	74.88%	55.03%	58.67%	1.07%	58.21%	0.46%	59.74%	57.97

Amount in Million Pesos

<sup>&</sup>lt;sup>4</sup>The decrease in LTD Ratio is due to higher increase in deposits than loans



<sup>&</sup>lt;sup>1</sup>Projected increase in Loans due to the new loan product (pre-departure loan) to be rolled-out in 2025

<sup>&</sup>lt;sup>2</sup>Projected increase in Deposits due to marketing programs: Tri-promo campaign and Referral program

<sup>&</sup>lt;sup>3</sup>Target in PD Loans corresponds with the increase in loans (new loan product)

#### OVERSEAS FILIPINO BANK (OFBANK)

		Component			Baseli	ne Data		Target	
Ob	ojective/Measure	Formula	Weight	Poting Contact			20	024	
				Rating System	2022	2023	Target	Reported Actual Accomplishment <sup>1</sup>	2025
SO 1	Support the Gover	nments Programs on Di	gital Transfo	ormation to Promot	e Greater Financi	al Inclusion			
SM 1a	No. of Conducted Financial Trainings / Webinars / PDOS / Other Marketing Activities	Actual Accomplishment	5%	(Actual / Target) x Weight	975 Financial Trainings/Webin ars/PDOS	1,230 webinars/finan cial literacy training/PDOS	1,000 webinars/PDOS/fi nancial literacy/inclusion sessions	803 webinars/PD OS/Financial literacy/inclusion sessions	1,000 webinars/finan al literacy trainings/PDO
SM 1b	Increase in Total Number of DOBSAI Accounts	Actual Increase in Total Number of DOBSAI Accounts	10%	(Actual / Target) x Weight	n.d.	n.d.	Additional 200,000	33,555	Additional 70,000
100000000000000000000000000000000000000	Sub-total		15%						
SO 2	Efficient Resource	Management							
SM 2	Efficient Utilization of Corporate Operating Budget	Total Disbursement / Total Board Approved Corporate Operating Budget	5%	(Actual / Target) x Weight	56.83%	63.12%	90%	n.d.	90%
SO 3	Increase Revenue a	nd Net Income							
SM 3	Net Income After Tax	Interest Income + Other Operating Income) – (Interest Expense + Provision)	10%	(Actual / Target) x Weight	(₱13,858.66) Million	₱50.38 Million	₱14.43 Million	₱46.79 Million	₱95.00 Million
SO 4	<b>Grow Deposit Base</b>								

<sup>&</sup>lt;sup>1</sup>Based on the 2024 3<sup>rd</sup> Quarter Monitoring Report of OFBANK.



		Component			Baseli	ne Data		Target	
Ob	ojective/Measure	Formula	Weight	Boting Suntain			2	024	
			weight	Rating System	2022	2023	Target	Reported Actual Accomplishment <sup>1</sup>	2025
SM 4	Total Outstanding Volume of Deposit	Actual End of the Year Outstanding Deposit	10%	(Actual / Target) x Weight	₱359.44 Million (DOBSAI Accounts)	₱3.253 Billion	₱4.03 Billion	₱3.322 Billion	₱3.60 Billio
SO 5	Grow Loan Base								
SM 5	Total Outstanding Loan Balance – Net	Total Outstanding Loan Balance – Allowance for Probable Losses	10%	(Actual / Target) x Weight	₱1,834.78 Billion	₱1.78 Billion	₱2.036 Billion	₱1.701 Billion	₱1.756 Billio
	Sub-total		35%						
SO 6	Increase Customer	Satisfaction							
SM 6	Percentage of Satisfied Customers	Total Number of Respondent who gave a rating of at least Satisfactory / Very Satisfactory	5%	(Actual / Target) x Weight  Below 80% = 0%	No Submission	Non-compliant per ARTA CSM Results Report	At least 90% Satisfactory rating by at least 500 respondents	N/A	90%
SO 7	Launch Innovative P	roduct and Services							
SM 7a	Number of New Products / services Launched	Absolute Numbers	10%	(Actual / Target) x Weight	1. One (1) Lending Product 2. Five (5) New Facilities	1. USD Account Opening Facility 2. Enabled Investment to Retail	3 New Facilities or enhancements in the MBA	1. Integration of the Facebook messaging to the OFBank Zendesk System (Customer Service Solution with Chatbot) 15	5 New Facilitie or enhancements

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		Component			Basel	ine Data		Target	
	Objective/Measure	Formula						2024	
	C D J C C L I V C / INI C A S U I C	Formula	Weight	Rating System	2022	2023	Target	Reported Actual Accomplishment <sup>1</sup>	2025
						Treasury Bond 29 of the BOT 3. Enabled Investment to Retail Dollar Bonds 2 4. Instapay and Pesonet waived service fee for transactions below ₱1,000		2. Incorporated the OFBank email system into the OFBank Zendesk System 3. Posting of the Help Center Link of the Customer Service Solution in the OFBank Website 4. Mobile Banking App (MBA) Enhancements 5. Deactivation of OTP email during Account Opening 6. Use-Prompt of activation of OTP Generator 7. Auto ID Selection 8. Updating of MBA Terms and Conditions 9. iAccess Website redirection link 10. New QR Code Design	
SM 7	Bemittance Agent Partners	Absolute Numbers	7.5%	(Actual / Target) x Weight	N/A	N/A	N/A	N/A	Additional 5 Remittance Agent Partners

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			Component			Baselir	ne Data	Target		
								20	024	
	Obj	jective/Measure	Formula	Weight	Rating System	2022	2023	Target	Reported Actual Accomplishment <sup>1</sup>	2025
							,			(RAPs) onboarded in the LBP Remittance Partner Network with OFBank as conduit
		Sub-total		22.5%						
	SO 8	Improve service ava	ailability							
SS	SM 8a	Percentage of Loan Application Processed within applicable Turnaround Time (TAT)	Number of Loan transactions processed within the prescribed period / Total number of loan applications received	5%	(Actual / Target) x Weight	99.30%	100%	100%	100%	100%
INTERNAL PROCESS	SM 8b	Percentage of Accounts opened / Processed within the applicable Turnaround Time (TAT)	Number of accounts opened/processed within the prescribed period / Total Number of accounts opening application received	5%	(Actual / Target) x Weight	N/A	65.39%	100%	100%	100%
	SO 9	Develop and Implen	nent an Organizational	Rationalizati	on Framework					
	SM 9	Development of the Organizational Rationalization Framework (ORF)	Actual Accomplishment	2.5%	(Actual / Target) x Weight	N/A	N/A	Board-Approved Organizational Rationalization Framework (ORF)	No reported accomplishment	Board Approved ORF





		Component			Base	line Data		Target	
Oh	jective/Measure	Formula					20	024	
			Weight	Rating System	2022	2023	Target	Reported Actual Accomplishment <sup>1</sup>	2025
SO 10	Regulatory Complia	ince							
SM 10a	Quality Management Standards /Internal IMS Assessment	Actual Accomplishment	5%	(Actual / Target) x Weight	N/A	N/A	1. At least 4 Board Approved Guidelines, Policies and Manuals 2. Improved results of ISO and QMS readiness assessment	Improved result of ISO or QMS readiness assessment (for 1st Semester)	At least Board Approduidelines, Policies Manuals      Attain Certification
SM 10b	Board-Approved Public Service Continuity Plan	Actual Accomplishment	5%	All or Nothing	N/A	N/A	N/A	N/A	Board appropriate Public Ser Continuity F
	Sub-total		22.5%						(1.001)
SO 11	Implement a Learnin	g and Development Pl	an						
SM 11	Development of New Competency Framework	Actual Accomplishment	5%	All or Nothing	N/A	Assessment was not completed within the prescribed period	New Competency Framework based on the ORF (Board Approved)	On-going	New Competency Framework (Board Approved)
	Sub-total		5%						
	Total		100%						

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	Baseline Data		Target					
						:	2024	
Objective/Measure	Formula	Weight	Rating System	2022	2023	Target	Reported Actual Accomplishment <sup>1</sup>	2025
GAD Budget Utilization		1%	All or Nothing	n.d.	n.d.	n.d.	n.d.	5% of Total COB
ISO Certification on any of the following standards:  a. Environment Management System Certification		1%	All or Nothing	n.d.	n.d.	n.d.	n.d.	ISO 14001:2015 Certification
b. Business Continuity M	anagement System							ISO 22301:2019 Certification

For GCG:

ATTY. MARIUS P. CORPUS

Chairperson

For OFBANK:

HON. ELCID C. PANGILINAN
OIC and Chief Executive Officer (CEO)